

Analysis of H₂ Storage Needs for Early Market Non-motive Fuel Cell Applications

Project ID # ST096

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Project Overview

Timeline

Project start date: 11/1/2010

Project end date: 9/30/2011

Percent complete: 45%

Partners

- NREL, PNNL
- Equipment End Users (Viking Steel, Southwest Airlines, Paramount, etc.)
- Hydrogen Technology Experts (Ovonic Hydrogen Systems, Linde Gas, Lincoln Composites, etc.)

Barriers (H₂ Storage)

- A. System Weight & Volume
- B. Cost
- C. Efficiency
- D. Durability
- E. Charge/discharge rates
- F. Lifecycle assessments

Budget

Total project funding:

- DOE share: \$300,000
- Contractor share: \$0

Relevance

- ❖ DOE is including in the scope of its H₂ storage program early market uses of fuel cells in non-motive applications:
 - A. Construction equipment
 - B. Telecom backup
 - C. Portable power
 - D. Airport ground support equipment
- ❖ DOE wants to understand the H₂ storage performance gaps that hinder fuel cell use in these pieces of equipment.



General Approach

Task

Data
Collection

Analysis

Results

Energy Storage Needs

- Airport GSE
- Portable power
- Telecom backup
- Construction

End-users

Energy storage performance demanded by the user

Current state of H₂ storage technology

Tech. Experts

H₂ storage performance capabilities

Performance gaps of current H₂ storage technology

Data Collection: Workshop

End-User Workshop at Sandia National Laboratories Livermore Valley Open Campus (LVOC), Feb. 8, 2011

Agenda:

- Morning presentations on DOE H₂ Program, H₂ Technology, Portable Power, Construction Equipment, Airport Ground Support Equipment (GSE), Cell Tower Backup Power.
- Afternoon Breakout Sessions identifying high-priority equipment and their use.
- End user and manufacturer questionnaires.



**22 “End Users”
9 “Tech. Experts”**

Results: Airport GSE

Top 3 Priority Pieces of Equipment:

1. **5 – 10 kW power generators**, the power basis for light towers, light crosses, light ropes, and hand tools. High priority because there are so many of them. Typically Honda gasoline generators.
2. **90 – 120 kW portable power** based on diesel generators and turbine systems for aircraft electrical support and engine start.
3. **Heater carts**, run on diesel, 400,000 BTU, 160 hp, to heat the interiors of aircraft during maintenance.



*Roger Hooson (SFO)
summarizes GSE
breakout results*

Other Key Learning:

- Equipment very cost sensitive, little desire to pay extra for fuel cell versions
- The fuel cell life cycle savings over diesel equipment carries weight, but is limited to about 5 years or less in horizon.

Results: Portable Power

Top 3 Priority Pieces of Equipment:

1. **2 - 6.5 kW:** gasoline generator replacement
2. **60 - 100 kW:** diesel generator replacement
3. **3 - 5 kW:** office trailer generator

Other Key Learning:

- Just 2500 hr lifetimes expected on small units
- Refueled once per day
- Diesel while operating, gasoline must turn off
- Motion picture sets require ~50db or remotely located with long cords
- Capital expense for small gen sets \$400-\$600/kW
- Operating expense up to \$700/kW/yr
- Difficult to operate at low load = wet stacking
- Low load continues to consume 30-40% fuel



Russ Saunders (Saunders Electric) reports portable power breakout results

Results: Telecom Backup

Top Priority Piece of Equipment:

5 kW – 30 kW battery or fossil-fuel generator replacements: FCC-mandated to maintain power at telecom towers.

Other Key Learning:

- Cost sensitive: 2 - 3 year payback required.
- Economic analysis needed to show benefits of emission reduction between competing technologies, show differential life cycle costs, in financial language understood by industry.
- Sometimes located in dense, urban areas. Code setback requirements for H₂ storage not likely to be met as-is.
- Fueling is big concern, both current (spills) and future (availability of H₂ and getting to a remote site in emergency conditions).



Kevin Kenny (Sprint) reports backup power breakout results

Results: Construction Equip.

Top 3 Priority Pieces of Equipment:

1. **Lighting:** Light towers, portable message boards, remote message boards, arrow signs: Ubiquitous, diesel-powered
2. **Air compressors:** Noisy, much room for improvement
3. **Scissor lifts:** Want quiet, non-polluting, and more reliable than battery



Torsten Erbel (Multiquip) reports construction equipment breakout results

Other Key Learning:

- Equipment very cost sensitive. Lifecycle costs, even project-cycle costs are considered
- Construction and road equipment must be very durable.
- Using less energy via “smart” technology (e.g., load following) may be a way for a new system to gain acceptance.

Using Kano Model

A way to characterize customer satisfaction. Distinguishes between required, linearly satisfied, and “wow” characteristics.

15. How would you feel if this equipment: Was rarely in the shop for maintenance or repairs?

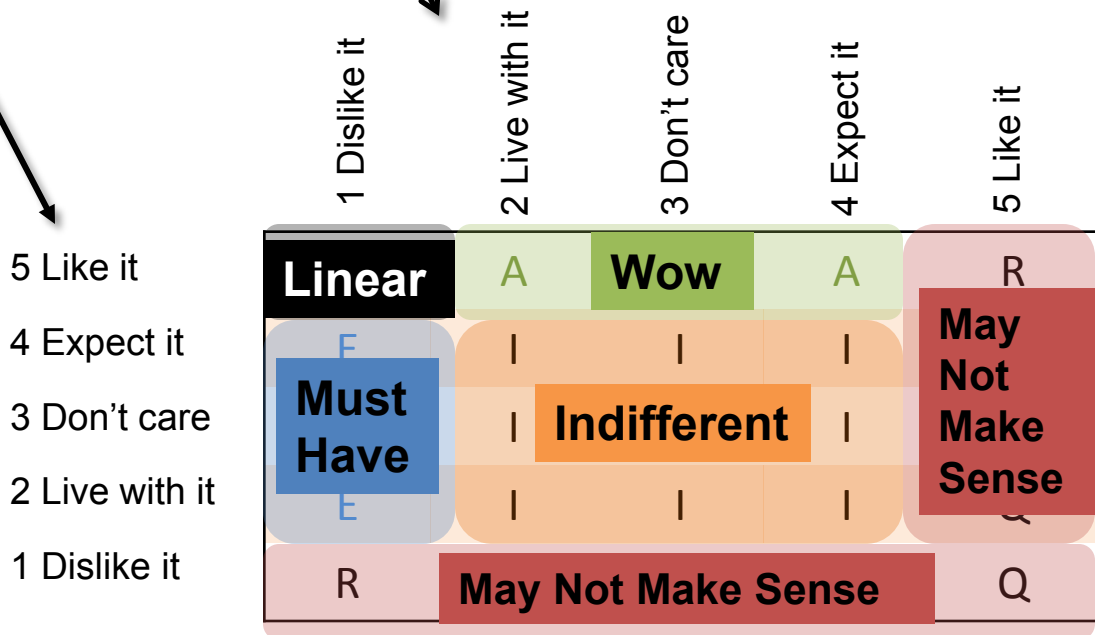
- Like it
 Expect it
 Don't Care
 Live with it
 Dislike it

16. How would you feel if this equipment: Required frequent maintenance or repairs?

- Like it
 Expect it
 Don't Care
 Live with it
 Dislike it

“Functional Question”

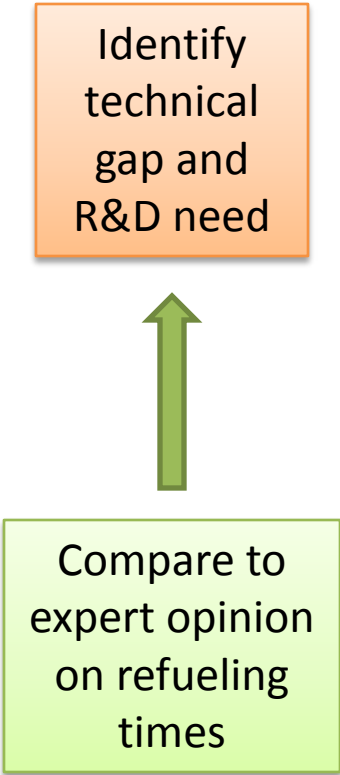
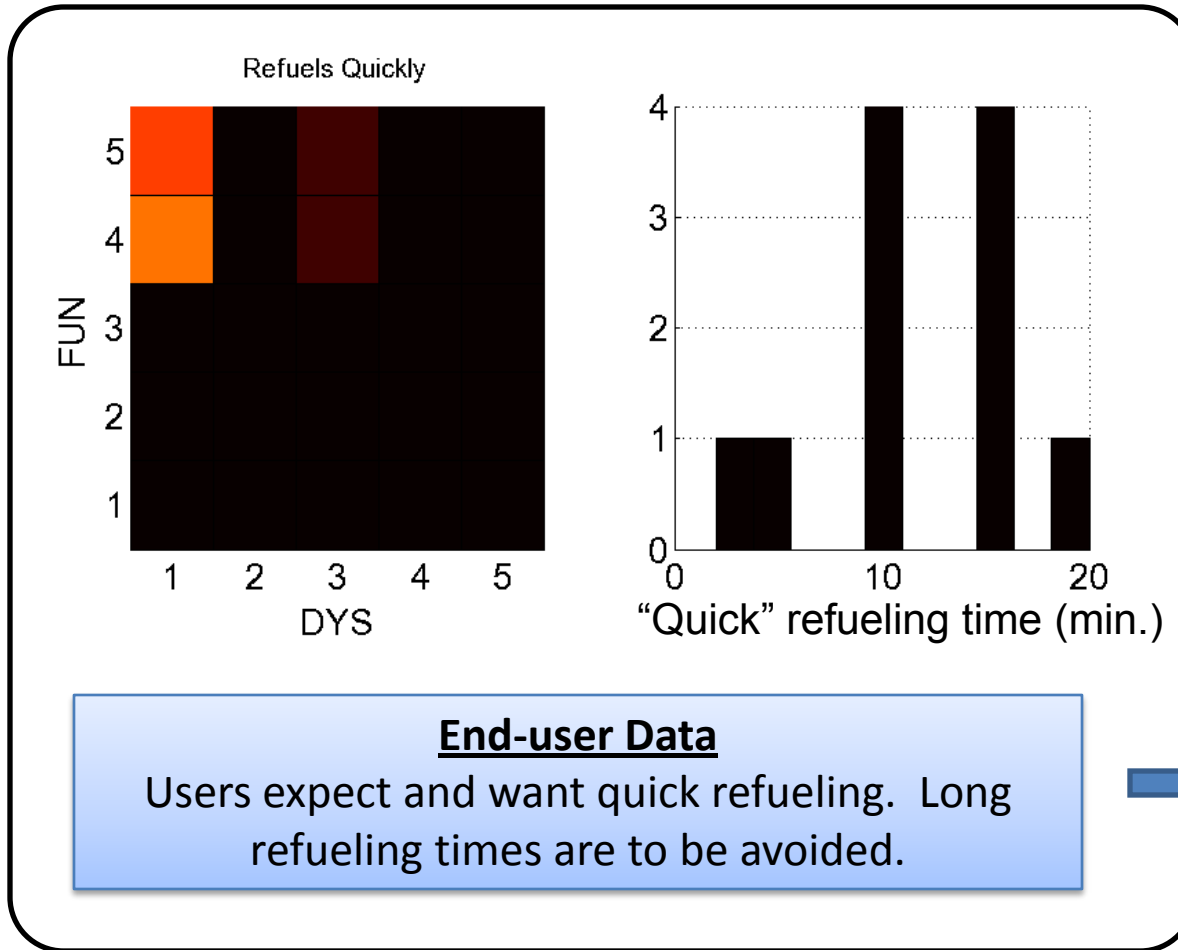
“Dysfunctional Question”



Use of Kano method inspired by NREL, using their Matlab code to compile results.

Kano Result: Refueling Time

How would you feel if this equipment could be refueled quickly?



Note: FUN = functional question (e.g., what if the equipment could be refueled quickly).
DYS = dysfunctional question (e.g., what if the equipment took a long time to refuel).

More Kano Results

- **Users expect the storage system to...**
 - Operate in a wide **range of environmental conditions.**
 - Withstand moderate to large **shock and vibration.****...and are unhappy if it cannot (Must Have).**
- **Users are happy if the storage system...**
 - Has **low emissions** (CO₂ and/or pollutant).
 - Can **run longer** than current.**...but unhappy if the opposite is true (Linear).**
- **Users are happy if the storage system:**
 - Has a **lower purchase price** than current.
 - Requires **little training** to operate.**...and do not mind if it does not (Wow).**

- **We collaborate with NREL (motive equipment study) and PNNL (Technical Readiness Assessment study) via:**
 - Regular telecons.
 - Shared resources (SharePoint site).
 - Co-developing questionnaires, approaches, sharing information, coordinating contacts, etc.
- **NREL workshop at FCHEA Meeting, Feb. 16, 2011**
 - Not very fruitful due to “motive” composition of attendees.
- **6th Annual Military Energy Alternatives Conference workshop, Feb. 24, 2011**
 - Assisted DOE (Ned Stetson) in leading H2 storage workshop.
 - Helpful, identified portable power as having widespread interest in military applications.

Schedule: First Four Months

December:

- ✓ Events: PowerGen Orlando, attend and invite stakeholders to Feb. 8 workshop.
- ✓ Tasks: Develop approach, compile stakeholders, begin organizing workshop, review current storage status.

January

- ✓ Tasks: Prepare for workshop, develop stakeholder RFI.

February

- ✓ Events: Stakeholder workshop at Livermore Valley Open Campus (LVOC) Feb. 8. Attend FCHEA meeting in Washington D.C. Feb. 14-16 with NREL.
- ✓ Tasks: Conduct workshop, distribute RFI, collect responses; web-based RFI established by March 1. Start to analyze responses.

March

- ✓ Events: Prepare AMR presentation, present workshop results to DOE
- ✓ Tasks: Collecting information, analyzing responses, determining needs, begin determining hydrogen storage performance gaps.

Schedule: Final Five Months

April

- Tasks: Have the workshop results, applications, and requirements identified. Determine hydrogen storage performance gaps.

May

- Events: AMR
- Tasks: Reporting, determine hydrogen storage performance gaps.

June

- Tasks: Reporting, submit draft report to partners for their review.

July

- Tasks: Receive feedback from partners. Re-analysis based on feedback.

August

- Tasks: Reporting, submit final report.

Summary

- **Workshop provided a good start for gathering information from both “End Users” and “Tech Experts”.**
- **High-priority non-motive equipment identified through workshop breakout sessions.**
- **Highest priority H₂ storage system requirements identified through Kano analysis of questionnaires.**
- **Actively collaborating with NREL and PNNL.**
- **Project is on schedule.**

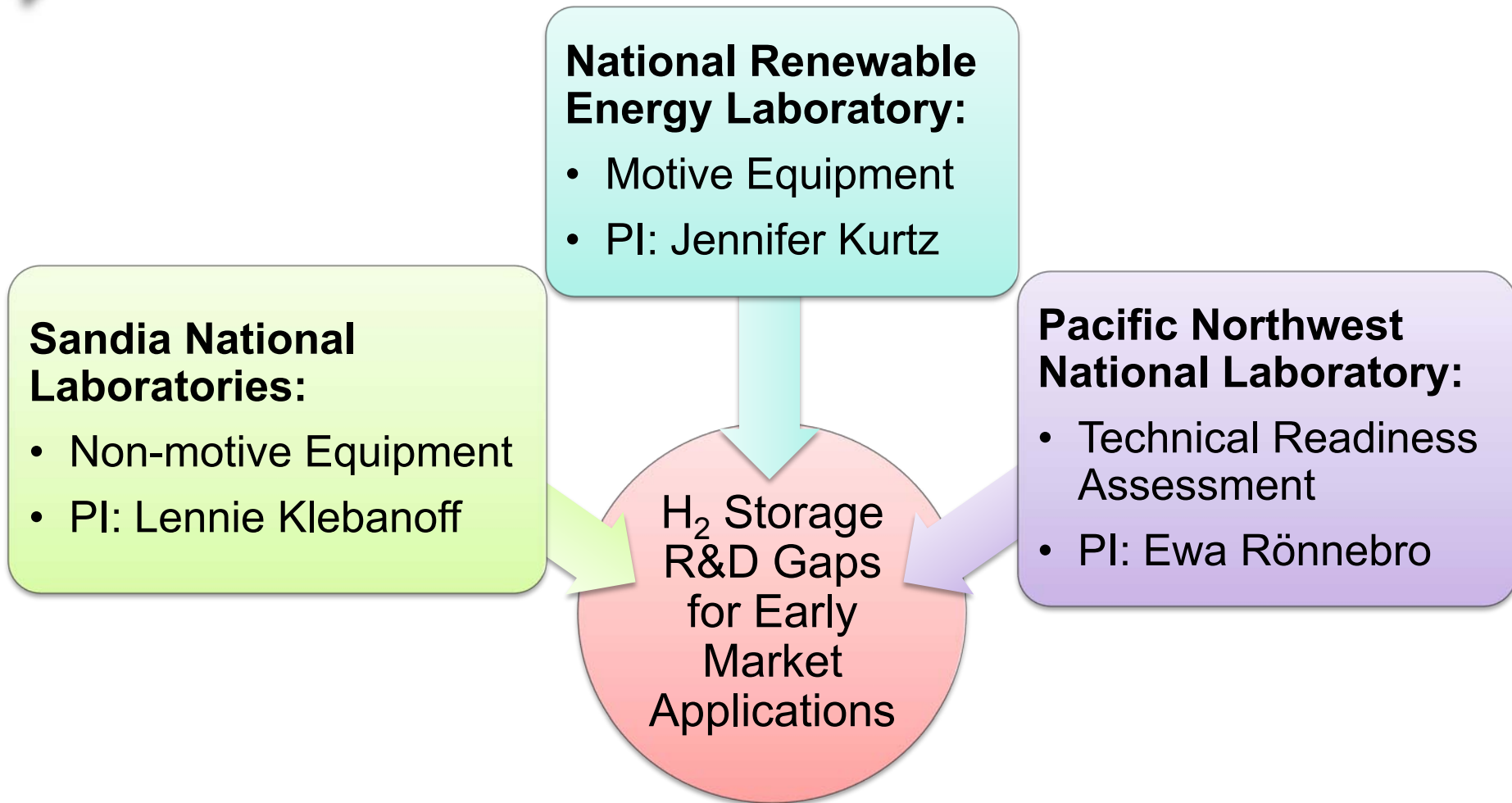


Technical Back-Up Slides

By the Numbers

- **Knowledge database currently has over 100 “members”**
 - About 60% end users
 - About 40% experts (fuel cell and storage manufacturers, H₂ infrastructure, researchers)
- **At the workshop (31)**
 - 22 End-users
 - 9 Experts
- **Received questionnaires at the workshop (19)**
 - 14 End-users
 - 5 Experts
 - +10 more end-user questionnaires from web-based follow up
- **Database grows with each collaboration activity.**
 - For example, roughly 10 more relevant end-users from Military Energy Alternatives workshop.
- **Database and contact actions shared between the three labs (SNL, NREL, and PNNL).**

Three-Lab Approach



Lab cooperation leverages strengths and increases efficiency, producing a complete product for the DOE.

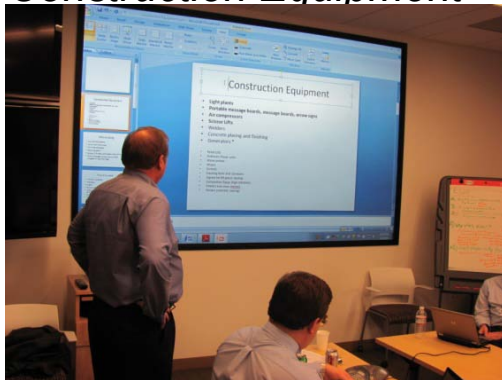
Workshop Breakout Sessions

Four concurrent breakout sessions to interactively identify:

- ❖ Top 3 pieces of equipment to target in each category, and for each one:
 - Who is using it?
 - How is it being used?
 - What are the environmental and worksite conditions?
 - What are the performance requirements?
 - What is the cost sensitivity?
 - What works well now, what doesn't, what could be improved?

End users summarize their breakout sessions for the group:

Construction Equipment



Portable Power



Telecom Backup



Airport GSE



Questionnaires

- “End User”
 - Those who use, supply, or manufacture construction equipment, portable power, telecom backup power, or airport ground support equipment
 - Goal: Identify current high-priority equipment, understand how the equipment is used.
 - 65 end-use questions.
- “Tech Expert”
 - Hydrogen storage manufacturers, researchers, or others familiar with the technical details of hydrogen storage.
 - Goal: gather opinions and information about current capabilities of hydrogen storage technology.
 - 44 technical questions.

Analysis: Open-Ended Questions

Q. #63: Thinking about all the problems you have with this equipment, which ones would you like to see improved the most?

In this example, findings show importance of low emissions and quiet operation. This type of question helps identify the important issues and focus the study.

